

# Annual Report 2010 - 2011





**DR NICKEY IYAMBO**  
**PATRON**  
**Message delivered at the**  
**2011 Annual General Meeting**

“It is again the end of another year in the remarkable existence of LifeLine/ChildLine, and as every year, one can reflect on so many positive contributions in the Namibian Society.

It is with honour and pride that I want to mention a few of these achievements:

- The 116 Child HelpLine that has been adopted by Government as a critical entry point to services for children at risk. It is probably also an issue that has lifted the moral and spirit of the counselling officials tremendously;
- The increased focus on Gender issues, and;
- The official opening of new offices.

Gender-based violence in homes are traumatising children to the extent that it affects their perspective on life especially when it comes to relationships. Children learn to see the use of violence as a rightful passage to achieve whatever they want. They also develop a low self esteem. You, as an organisation is directly faced with the results of Gender-based Violence and I commend your work in this area!

The counsellors that have to handle the 116 Line are doing a laudable job. Let us not forget that these counsellors also need a shoulder to cry on. Let us continue to support their mental health and welfare.

I am delighted to have read about the development of a business wing with the idea of generating income through the marketing of your training and other services to the market. This is indeed a positive step towards securing your organisational sustainability.

The Annual General Meeting is again an excellent reflection of your successes and to focus on areas that require improvement. You have made good progress in securing a partnership with the Ministry of Gender Equality and Child Welfare and I want you to continue forming partnerships because these strengthen one's cause and by that, involve the entire decaying Namibian society with the aim of healing," stated the Minister Iyambo.

## **BOARD MEMBERS**

Webster Gonzo - Chairperson

DeeDee Yates

Sharon Gorelick

Anne Kipping

Joseph Kandjimi

Paulina Uuwanga

Ally Angula

Hafeni Katamba

Jane Shityuwete - National Director



**WEBSTER GONZO**  
**BOARD CHAIRPERSON**  
**Message delivered at the**  
**2011 Annual General Meeting**

This year's AGM has been held somewhat much later than usual. This is largely due to the dramatic changes that we as organisation had to go through in order to earn the most prized NGO status, that of USAID single donor status which I am happy to report has been most successfully realised. The stringent changes that we had to put in place took some time to implement, but in the end, we as an organisation can now appreciate being one of the most efficiently run NGOs in Namibia and we should all be proud of this feat.

The reporting year proved to be challenging for the organisation, but significant progress was recorded in the same vein. For instance, there has been significant growth in the quality of calls coming through the 116 Child Helpline Telephone Service. This has seen the number of recipients of effective child support services also significantly improve. To this end we must thank the responsible line Ministries as well as all three telephony services providers, MTC, Telecom and Leo. Long may this spirit of cooperation continue for a better Namibia for our children!

Our relationship with the First National Bank (FNB) Foundation also seems to be flourishing if the year 2011 is anything to go by. LifeLine/ChildLine seems to have found a sweet partner for our annual Lollipop Campaign judging from the level of enthusiasm expressed by the FNB Foundation in this year's campaign.

The continued increase of gender-based violence and worrying statistics of vulnerable children as a result of this violence is a matter of critical importance for us. It is therefore our singular honour as an organisation to partner government through the Ministry of Gender Equality and Child Welfare in the formulation of training curricula for the Ministry's trainers nationwide. We remain humbled by the key role that we now enjoy as the said Ministry's key partner in the education of particularly boys and males to reduce and eventually eradicate gender disparities as well as gender-based violence in Namibia.

Indeed USAID has seen the value of our commitment in this regard and I am happy to report that we are now the proud recipients of very valuable resources through the Gender Challenge Fund.

Earlier we alluded to the direct funding status that we are now enjoying from the US Government. I have also highlighted how difficult and stringent the guidelines are for receiving such a status. There are however, many detractors who equally challenge this new status enjoyed by LifeLine/ChildLine because as they say, we seriously need to diversify our sources of revenue so that we are in the end able to fund ourselves long after the donors have left the shores of Namibia. Indeed this issue of sustainability is a highly contentious one amongst the Namibian NGO sector. As it is, LifeLine/ChildLine's current arrangement with our major donor comes to an end around 2015, and we need to ensure the sustenance of this organisation moving forward from then on.

We as an organisation, are extremely confident in the effectiveness and value of all of our programmes as mentioned above, and there can be no doubt that

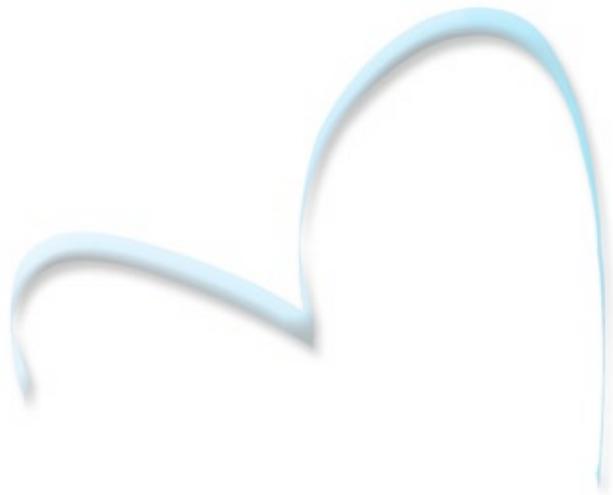
such services will be required in Namibia beyond 2015. Our case for relevance is very clear judging from the responses we continue to receive from all stakeholders including government. As a Board however, we would like to urge government to fast-track an urgent dialogue as to the sustainability of the NGO sector in the prevailing circumstances. Yes there may be current discussions through the NANGOF Trust and others, but this is an issue that requires the full attention of all Namibians as soon as possible as it has multi-sectoral implications.

In addition LifeLine/ChildLine Namibia has decided to tackle the bull by the horns by placing the issue of sustainability very firmly on the agenda of both Board and Management. To this end I am happy to report that we now have what we call a Sustainability Business Wing whose task it is to look into the issues surrounding LifeLine/ChildLine's sustainability moving forward. All this is very encouraging, however, the macro-economic and social issues continue to play a major role in determining the actual direction that we will have to take as an organisation and cannot thus be helped by an organisation alone. For instance, labour unrest and the resultant polarisation of the employment sector also seem to be creeping into the NGO sector. We as an organisation remain concerned that employees in our sector will begin to get agitated by the present uncertainties within the NGO sector. Naturally so, but with most if not all NGOs not being in a position to address the critical issue of sustainability of the sector in the very near future, it is only inevitable that even excellent NGOs such as ourselves may be caught in an uncomfortable position moving forward.

Lastly, and as previously emphasised, LifeLine/ChildLine Namibia, as an organisation continues to enjoy the trust

of all of its stakeholders within and beyond Namibia. This is largely because of the efforts of a dedicated and capable workforce that is passionately led by an equally able leadership”.

The Chairperson concluded by thanking all of the LifeLine/ChildLine Namibia family and friends who continue to support the organisation in reaching greater heights. With their continued energy and support, only greater heights can be achieved.





**JANE SHITYUWETE**  
**NATIONAL DIRECTOR**  
**Report delivered at the**  
**2011 Annual General Meeting**  
**15 November 2011**

This report highlights the ongoing challenges and successes in meeting the emotional wellness needs of our Nation through our services and programmes and the struggle to sustain quality services and programmes in the face of ever-diminishing funding.

Our flagship 116 Child HelpLine for the reporting and prevention of child abuse has now been up and running for more than a year and has received in excess of 10,000 calls. The service was launched in June 2010 and received further publicity when the **First Lady, Mrs Penehupifo Pohamba**, officially opened our Counselling Centre in September 2010.



This is a very taxing service to run. Counselors are exhausted from fielding non-stop calls, many of which are test or hoax calls, and we needed to bring in urgent measures to address burn out. However, the motivation lies in the more than 3,000 children who have benefited from counselling and from onward referral for child protection services.

The partnership with the Ministry of Gender Equality and Child Welfare as well as the Women and Child Protection Service is growing all the time, although the lack of government social workers and their frustrations

with transport mean that cases are often not followed up as urgently or effectively as needed. The public-private-partnership with the telecommunications service providers continues to play a major part in the success of this service, with Leo, MTC and Telecom all providing access to the **116 service** free of charge. This support has a monetary value of approximately N\$250,000 a year.



The other side of our child protection work is at school and community level, where we introduce information and activities on child protection and children's rights to vulnerable children, parents and teachers in an effort to increase awareness of what constitutes child abuse, to increase reporting of abuse and to offer parents the tools to address discipline without recourse to violence. We also work together with PEACE Centre, LAC (Legal Assistance Centre), Ministry of Gender Equality and Child Welfare (MGE CW) and the Women and Child Protection Units (WACPUS) in the regions to support local case management of child welfare cases.

LifeLine/ChildLine has also responded to school based abuse incidents, offering a team approach to counselling and disclosure, leading to several teacher dismissals and child abuse convictions.

Our work with children continues to be supported by the critically acclaimed **Uitani ChildLine Radio**, produced by children for children and which broadcasts weekly on four radio stations. In covering the



same topics as the child protection programme, the child broadcasters reinforce the information and market the 116 and other services. Daily term-time interaction with more than 50 children not only enables their participation in the radio show, but also helps us to keep in touch with the views of children more broadly.



The next programme area to have seen growth and development during the year is gender. Through our work with EngenderHealth during the previous three years, we developed a reputation for delivering quality and relevant gender training to organisations and community members, particularly training geared towards men. Building on this, in April 2010 we applied for and were awarded a MGECW tender for the development of a curriculum for the training of men and boys throughout Namibia, with the aim of curbing the high levels of gender based violence in the country. Together with EngenderHealth we also developed and tested a ground-breaking curriculum for adolescents and young men, aimed at improving their HIV prevention and health-seeking behaviours as well as their understanding of the benefits of greater gender equity. Our work on gender with religious leaders was also effective, enabling pastors of many denominations to use gender messages and tools when they interact with their congregations.

In 2010 USAID asked us to co-facilitate a national consultation on gender and this year allocated funding from the US Government's Gender Challenge Fund to LifeLine/ChildLine.

The third programme area to report on is social behaviour change communication for HIV prevention. Last year we reported on the re-orientation of our community based HIV programmes in order to align our efforts with the National Strategic Framework on HIV, which focuses on addressing the known drivers of the epidemic in Namibia.

We worked with C-Change to develop a curriculum and communication tools to use with community and school groups, completed baseline surveys in May 2010 and commenced working with small groups over an eight week period in July 2010.

Whilst the programme is well designed and offers staff and volunteers uniform mechanisms for addressing difficult social behaviour issues, it is not without challenges. The work requires skilled facilitation, which takes time and understanding to acquire. Secondly, it is difficult to ensure the consistency of attendance over the eight weeks needed for the programme to be effective. Nevertheless we believe we have a quality product which we are improving all the time.

Our HIV Testing and Counselling programme continued successfully, with our three **New Start Centres** reaching more than 15,000 clients among them during the year, exceeding their targets by almost 1,000. What we need to prioritise more in future, however, is to move beyond the premise that everyone needs to know their HIV status and to pinpoint how to reach the more than 50% of people living with HIV who are not yet aware of their status.



After the closure of several other New Start Centres in 2009/10, we are relieved that there has been a reprieve for ours, but this may only be for a further year or so, unless we can show that we are increasingly strategic and good value for money.

**Counselling** remains our core business and you may find it interesting to note some of the counselling trends during the year.



In total we counseled 5,354 individuals through the telephone and face to face service in Windhoek, North Central, Rundu and **Rehoboth**. The number one reason for seeking counselling is stress relating to intimate and family relationships, with problems ranging from physical and emotional abuse to difficulties in communicating. This underlines the growing perception that families in Namibia are under increasing strain and are less and less able to show resilience. It is for this reason that we developed a parenting course and are now developing a couple's course. These courses build on traditional strengths in the Namibian society and offer supportive tools for improving communication and addressing conflict.

Unfortunately the very serious issue of rape is also a main reason for counselling, and suicidal thoughts and actions remain far too common responses to emotional and psychological pressure.



A new trend in the statistics is that of abduction, with 89 cases dealt with during the year. Another category increasingly on our radar is eating disorders, with 253

cases reported during the year, suggesting that we are beginning to catch up with other continents where body image has become a source of stress and anxiety. It is interesting to note that in Rundu and Ondangwa many counselling cases focus on the hopelessness of poverty (42 in Rundu, 62 in Ondangwa) and that alcohol abuse is more and more mentioned as a source of stress within families (92 cases in Ondangwa alone).

In Windhoek, HIV/AIDS has become a less frequent reason for seeking counselling, but in the regions it remains high. In Ondangwa, for example, 174 people sought counselling in relation to disclosure of HIV status to partners and families. I believe that our ability to respond to social trends is one of our major strengths.

The report now turns to the ongoing struggle for survival in increasingly difficult financial circumstances. As we all know, the world has been in a state of financial turmoil for some time and there are few signs of the global economy stabilising. In these circumstances, not only do we expect a continued sharp decline in annual donor funding and eventual phase-out by 2015, but we also anticipate that political expediency may force governments to renege on existing development funding agreements, even in the short term. Many donors have already pulled out of Namibia, citing our classification as an upper middle income country as the reason.

Our government is now grappling with the reality of having to pay in full for all the positions and commodities, such as ARV treatment, which have been subsidised by donors up to now and it is unrealistic to expect that Government will be in a position to help fund civil society as donors withdraw. This leaves organisations such as ours, which have relied heavily

on external donor funding for the past 10 years, in an extremely vulnerable position.

To paint the picture of our organisation: LifeLine/ChildLine was selected as a recipient of USAID funding in 2004 and encouraged to grow and professionalise in order to qualify for more funding. Whilst this process has had many advantages, it leaves us now overly dependent on their funding and with little time to make the significant changes needed to diversify our funding base, generate financial buffers and to re-orient ourselves to become a leaner, more flexible and efficient organisation, able to generate income for ourselves in different ways.

So that is the challenge - what have we been doing about it during the year under review? Firstly, we took trouble to ensure that ours would be one of the handful of Namibian NGOs which would continue to receive USAID funding after a heavy cull in 2010 forced many to close. In order to do this we had to undergo a daunting process to qualify to graduate from sub-recipient status to being able to receive funding directly from USAID. This involved upgrading our systems, policies and practice and being willing to put ourselves under intense scrutiny. After months of preparation our pre-award assessment took place in August 2010 and we were passed for direct funding with only a few minor recommendations for improvement. This has bought us at least two more years in which to ready ourselves for the ending of USAID funding.

We also started our own processes. We instituted a Change Plan to help us focus on the future, which resulted in the development of our new Strategic Plan. We also instituted an Economising Committee to look at efficiency and cost-saving within LifeLine/ChildLine.

We have been successful in being awarded a major tender from MGECW, received grants from UNICEF, the US Embassy and our own Ministry of Health and Social Services (MoHSS) and are still awaiting the outcome of several other tender and grant applications. I am confident that at least one other tender and one other grant will be forthcoming. In March we also started discussions with five other like-minded and strong NGOs, with the purpose of building an Alliance which will enable us to share risks and resources and to speak with a stronger voice as times get harder.

Our main sustainability focus, however, has been on preparing to take more responsibility for raising funding locally, through public fundraising, building relationships with the corporate sector and by preparing ourselves to launch a business wing for the selling of our training and other services to the market. In early 2010 we were lucky to develop a partnership with the FNB Foundation, which took over the main sponsorship of our annual Lollipop Campaign. From this an increasingly fruitful partnership has developed. Earlier this year we began to work with a team of senior FNB Managers, who selected LifeLine/ChildLine as the focus organisation of their management studies and have assisted us with ideas and practical solutions for fundraising and cost-cutting. In November 2010, with funding from our MoHSS, our training team went on a retreat to map the way forward for our business wing. This was an important watershed moment for the organisation in embracing new realities.

The Training Team has gone on to make a flying start, quickly becoming a force in the training provider market and generating healthy income for the future stability of itself and the organisation as a whole. A significant development in this regard was the negotiation with

USAID to subsidise trainer salaries a 100% for this year and 60% next year in order for them to contribute fully to sustainability. Our curricula are in the process of being prepared for accreditation and we will be recruiting the services of a business consultant to help us set up the necessary business and marketing systems. We have a long way to go in these endeavours, but I feel we have made a promising start.

Throughout the year, it has been difficult for LifeLine/ ChildLine staff to remain motivated and confident in the future. Firstly, due to funding uncertainties followed by a reduction in USAID funding, the Board made the painful decision to withhold an expected staff salary increase. This was a huge blow to morale. At the management level, staff workload has been unsustainably high and signs of burnout are evident.

We have had periods with cash flow problems and some periods of waiting for agreements to be signed, leading to reduced field activity and heightened stress. We will need to work hard to retain capacity in crucial areas and to keep the trust of our staff and volunteers as we move forward into ever more uncertain times.

This can best be done by focusing on the importance of our work, on the needs of our clients and by ensuring that we respond with the highest quality services that we can render. Throughout we also need to be the best employers we can be, whilst enabling our staff and volunteers to look forward with a greater degree of realism.

“I would like to conclude by acknowledging all who walk this path with us. First and foremost, our donors, who have brought us to where we are and who have faith in us to be able to withstand a future without them.

USAID has been unwavering in their support and the trust they place in us to use the US taxpayers' money wisely is a big responsibility.

We also thank UNICEF, the US Embassy, Bread for the World and, closer to home, the Ministry of Health and Social Services, FNB, Telecom Namibia, MTC and Leo.

We are thankful to all the individuals and businesses which support us through the **Lollipop Campaign** and

in other ways, notably Nakara, Harold Püpkewitz Foundation, Radio Wave



96.7fm, the Welwitschia 213 Round Table, FP du Toit Transport and Solitaire Press.

Finally, I want to thank the Board for their fantastic support throughout this difficult year and the senior management team, which offers collective wisdom and a mutually-supportive mechanism for addressing the day to day difficulties and decisions.

Most of all, however, our thanks and recognition go to the staff and volunteers, who have shown patience and understanding throughout the year and who, despite the disappointments endured, continue to inspire all of us with their skill and commitment. Thank you." said Jane.

# FUNDRAISING AND DONATIONS

## received for the period 2010 - 2011

"Gratitude makes sense of our past, brings peace for today,  
and creates a vision for tomorrow"

Melody Beattie

WE SALUTE AND THANK OUR DONORS AND SPONSORS!

Safari Hotel & Conference Centre	4,380.00	
Herta Ernst Charitable Trust	5,000.00	
Megabuild Püpkewitz	2,000.00	
Donations received	674.00	
Haramse Family	150.00	
First National Bank	40,000.00	
Media (Newspapers fillers)		
- Namibian Sun		
- Die Republikein		
- The Namibian		
2011 Lollipop Campaign	285,000.00	raised through Campaign
- First National Bank	45,000.00	
- Radiowave 96.7fm	219,430.00	value of radio advertising
- Nakara	21,500.00	
- Round Table Welwitschia	5,000.00	value of volunteer time
- FP du Toit Transport	15,000.00	value of import taxes on stock
- All Lollipop Supporters		

**LIFELINE / CHILDLINE NAMIBIA**  
**ANNUAL FINANCIAL STATEMENTS**  
for the year ended 31 March 2011

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**ORGANISATION INFORMATION**

Registration number:	W.O. 150
Executive board members:	Webster Gonzo DeeDee Yates Jane Shityuwete Sharon Gorlick Anne Kipping Joseph Kandjimi Paulina Uuwanga Ally Angula Hafeni Katamba
Business address:	45 Bismarck Street Windhoek Namibia
Postal address:	P O Box 5477 Ausspanplatz Windhoek Namibia
Auditors:	PricewaterhouseCoopers Chartered Accountants (Namibia) Registered Accountants and Auditors
Bankers:	Nedbank Namibia Limited First National Bank of Namibia Limited Standard Bank Limited

**LIFELINE / CHILDLINE NAMIBIA**  
**ANNUAL FINANCIAL STATEMENTS**  
for the year ended 31 March 2011

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**LIFELINE / CHILDLINE NAMIBIA**

**STATEMENT OF EXECUTIVE BOARD MEMBERS' RESPONSIBILITIES**

for the year ended 31 March 2011

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1. The executive board members are responsible for the maintenance of adequate accounting records and the preparation and integrity of the financial statements and related information. The auditors are responsible to report on the fair presentation of the financial statements. The financial statements have been prepared in accordance with accounting policies as stated in note 1 of the annual financial statements.
  
2. The executive board members are also responsible for the organisation's system of internal financial control. These are designed to provide reasonable, but not absolute, assurance as to the reliability of the financial statements, and to adequately safeguard, verify and maintain accountability of assets and to prevent and detect misstatements and loss. Nothing has come to the attention of the directors to indicate that any material breakdown in the functioning of these controls, procedures and systems has occurred during the year under review.
  
3. The financial statements have been prepared on the going concern basis, since the executive board members have every reason to believe that the organisation has adequate resources in place to continue in operation for the foreseeable future.

The financial statements set out on pages 5 to 31 were approved and authorised for issue by the executive board members and are signed on their behalf by:

.....  
**Webster Gonzo**  
**Chairperson**

.....  
**Jane Shityuwete**  
**National Director**

.....  
**Date**

.....  
**Date**

## **REPORT ON FINANCIAL STATEMENTS**

### **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF LIFELINE / CHILDLINE NAMIBIA**

We have been appointed to audit the annual financial statements of Lifeline / Childline Namibia set out on pages 5 to 16 for the year ended 31 March 2011. These financial statements are the responsibility of the organisation's executive board members. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with International Standards on Auditing. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluation of the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinion.

The organisation's policy is to prepare the financial statements on the basis of accounting as set in our Note 1 to the financial statements.

The organisation, in common with many other similar organisations, derives a substantial portion of its income from voluntary donations and fund-raising activities, which cannot be fully controlled until they are entered into the accounting records, and are not therefore susceptible to independent audit verification.

Except for the effect of the matter described in the paragraph above, in our opinion, the accompanying financial statements have been prepared, in all material respects, in accordance with the basis of accounting described in Note 1.

**PRICEWATERHOUSECOOPERS  
CHARTERED ACCOUNTANTS (NAMIBIA)  
REGISTERED ACCOUNTANTS AND AUDITORS**

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**Date**  
**Windhoek**

## LIFELINE / CHILDLINE NAMIBIA

### EXECUTIVE BOARD MEMBERS' REPORT

for the year ended 31 March 2011

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1. The executive board members present their annual report, which forms part of the audited financial statements of the organisation for the year ended 31 March 2011.

#### General review

2. The organisation continued to focus on emotional wellness for adults and children by training in personal growth, counselling, gender, HIV positive parenting and by offering a range of counselling services. Furthermore, they continued to offer community wellness programmes from the Head Office in Windhoek and from centres in Rundu, Ondangwa and various related counselling points and to manage New Start voluntary counselling services in these locations. For children, LifeLine/ChildLine continued their child protection and life skills work in schools, continued to present children's radio services on a weekly basis and started a new civil society child protection programme to support government to respond to the needs of abused children.

#### Events subsequent to balance sheet date

3. No matter that is material to the financial affairs of the organisation has occurred between 31 March 2011 and the date of approval of the annual financial statements.

#### Financial results

4. Full details of the financial results of the organisation are disclosed in the income statement and the notes thereto.

#### Change in accounting policy

5. There have been no changes in the accounting policy of the organisation during the year under review.

#### Executive board members

6. The following were executive board members of the organisation during the year:

	<b>Nationality</b>
Webster Gonzo	Namibian
DeeDee Yates	Namibian
Jane Shityuwete	Namibian
Sharon Gorelick	Namibian
Anne Kipping	Namibian
Joseph Kandjimi	Namibian
Paulina Uuwanga	Namibian
Ally Angula	Namibian
Hafeni Katamba	Namibian

#### Auditors

7. PricewaterhouseCoopers was reappointed as auditors and will continue in office.

LIFELINE / CHILDLINE NAMIBIA

BALANCE SHEET - CONSOLIDATED

for the year ended 31 March 2011

	Notes	2011 N\$	2010 N\$
<b>ASSETS</b>			
<b>Non-current assets</b>			
Property, plant and equipment	2	4 534 505	1 445 044
<b>Current assets</b>			
Cash and cash equivalents	3	<u>1 752 413</u>	<u>972 741</u>
<b>Total current assets</b>		<u>1 752 413</u>	<u>972 741</u>
<b>Total assets</b>		<u><u>6 286 918</u></u>	<u><u>2 417 785</u></u>
<b>EQUITY AND LIABILITIES</b>			
<b>Equity</b>			
Accumulated surplus		<u>6 286 918</u>	<u>2 417 785</u>
<b>Total equity and liabilities</b>		<u><u>6 286 918</u></u>	<u><u>2 417 785</u></u>

## LIFELINE / CHILDLINE NAMIBIA

## INCOME STATEMENT - CONSOLIDATED

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Income</b>		
<b>Donations</b>		
Brot für die Welt	( 355 000)	( 275 000)
Engender Health	(1 259 541)	(1 221 200)
General donations received	( 313 042)	( 90 195)
Intrahealth	(10 660 653)	(10 567 568)
IJG Securities (Pty) Ltd	--	( 27 725)
Private Agencies Collaborating Together	(4 223 367)	(2 862 757)
Society for Family Health	( 26 911)	( 115 413)
UNICEF	( 246 041)	( 217 426)
US Embassy Income	( 130 549)	--
	<u>(17 215 105)</u>	<u>(15 377 284)</u>
<b>Funds raised</b>		
Cost contributions by donors	( 203 022)	--
FNB Donation - Sponsorship	( 80 000)	--
Lifeline/Childline branding	( 65 500)	--
Light a candle income	( 5 068)	--
Sale of assets	--	( 15 000)
Sale of lollipops	( 111 158)	( 191 327)
	<u>( 464 748)</u>	<u>( 206 327)</u>
<b>Other income</b>		
Insurance refund	( 142 304)	--
Interest received	( 15 897)	( 19 218)
Cost recovery / share	( 119 914)	( 136 677)
Rent received	( 15 426)	( 15 900)
Training private sector	( 288 195)	( 81 979)
VAT refund	( 134 297)	--
	<u>( 716 034)</u>	<u>( 253 774)</u>
<b>Total Income</b>	<u>(18 395 887)</u>	<u>(15 837 385)</u>

LIFELINE / CHILDLINE NAMIBIA

INCOME STATEMENT - CONSOLIDATED

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Operating expenses</b>		
Accommodation and meals	203 907	141 922
Advertising costs	--	11 565
Advocacy	--	203 507
Assets acquired during current year	3 136	677 223
Audit fees	103 603	92 079
Bank charges	72 546	51 641
Board meeting expenses	27 080	--
Capacity building - post training / staff development	86 722	64 068
Childline schools programme	113 307	212 194
Computer expenses	5 087	2 437
Consulting fees	143 589	53 932
Counselling	212 321	35 912
Entertainment and gifts	3 097	--
Establish and expand child helpline services	10 989	--
Exchange rate differences	10 498	--
Fixed obligation grant expenses	--	24 019
Foreign staff expenses - work permit	1 046	--
Fleet management (fuel and repairs)	60 115	36 317
Increase knowledge and skill	68 429	--
Insurance costs - annual	206 402	172 582
Light a candle expenses	1 281	1 003
Lollipop expenses	46 524	140 637
Membership and affiliation fees	6 782	1 648
Miscellaneous Lifeline expenses	13 862	--
Networking / partnership programmes	336	13 845
Office expenses	179 474	178 259
Operating expenses	--	28 175
Production programmes (raise awareness and promote child protection services)	115 698	31 028
Publicity campaigns	12 801	26 330
<b>Operating expenses carried forward</b>	<b>1 708 631</b>	<b>2 200 324</b>

LIFELINE / CHILDLINE NAMIBIA

INCOME STATEMENT - CONSOLIDATED

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Operating expenses brought forward</b>	<b>1 708 631</b>	<b>2 200 324</b>
Radio production expenses	57 139	114 824
Recruitment expenses	--	11 805
Rehoboth office maintenance expenses	--	2 649
Rent paid	874 245	596 102
Repairs and maintenance	275 588	484 175
Salaries and wages	11 135 229	9 388 034
Security costs	134 737	101 032
SMA project closure and severance pay	25 693	--
Start-up costs	--	10 819
Stationery and printing costs	388 941	475 404
Subscription fees	1 130	8 466
Supervisory visits	40 804	50 214
Support services	9 359	55 038
Telephone, internet and faxes	776 982	400 847
Training costs	938 830	269 663
Travelling expenses	456 181	195 753
Teens Against Drugs and Alcohol (TADA)	14 436	--
US Embassy expenses	18 129	--
Closing project balances donated to Lifeline/Childline Namibia	--	42 796
Volunteer incentives	495 020	455 492
Water and electricity	83 109	41 029
Workshop	158 126	763 494
VAT written off	23 907	144 916
<b>Total expenses</b>	<b>17 616 214</b>	<b>15 812 877</b>
<b>Total deficit / (surplus) for the year</b>	<b>( 779 673)</b>	<b>( 24 508)</b>

LIFELINE / CHILDLINE NAMIBIA

STATEMENT OF CHANGES IN EQUITY

for the year ended 31 March 2011

	Notes	2011 N\$	2010 N\$
<b>Accumulated surplus</b>			
At the beginning of the year			
Kindernothilfe		--	( 2 414)
Northern Central Region		--	( 358)
UNICEF		( 483)	( 70 398)
No 1 Lifeline account		(1 419 364)	(1 783 953)
Diamond Bonus account		( 474 319)	--
Lifeline / Childline Windhoek Centre		( 80 114)	( 58 954)
Capacity VCT		--	( 1 363)
Society for Family Health		5 731	( 13 283)
Brot für die Welt		( 14 678)	( 12 578)
Engender Health		( 33 869)	( 104 005)
Intrahealth		( 190 475)	( 213 970)
Private Agencies Colaborating Together		( 181 219)	--
IJG Securities (Pty) Ltd		( 28 996)	--
<b>Balance at beginning of the year as previously stated</b>		<b>(2 417 785)</b>	<b>(2 261 277)</b>
<b>Change in accounting policy</b>	4	--	( 95 452)
<b>Balance at beginning of the year (2010 restated)</b>		<b>(2 417 785)</b>	<b>(2 356 729)</b>
(Surplus) / Deficit for the year		( 779 673)	( 24 508)
Revaluation of office building		(3 089 461)	--
<b>Balance at end of the year (2010: restated)</b>		<b>(6 286 918)</b>	<b>(2 417 785)</b>
Consisting of:			
Accumulated surplus at the end of the year			
- UNICEF		( 27 818)	( 483)
- No 1 Lifeline account		(4 521 986)	(1 419 364)
- Diamond Bonus account		( 462 742)	( 474 319)
- Lifeline / Childline Windhoek Centre		( 422 344)	( 80 114)
- Society for Family Health		( 5)	5 731
- Brot für die Welt		( 199 202)	( 14 678)
- Engender Health		( 216 148)	( 33 869)
- Intrahealth International		( 109 174)	( 190 475)
- Private Agencies Colaborating Together		( 296 756)	( 181 219)
- IJG Securities (Pty) Ltd		( 30 742)	( 28 996)
		<b>(6 286 918)</b>	<b>(2 417 785)</b>

LIFELINE / CHILDLINE NAMIBIA

CASH FLOW STATEMENT

for the year ended 31 March 2011

		2011 N\$	2010 N\$
<b>Cash flow from operating activities</b>			
Cash receipts from donors and fund raising		18 379 240	25 050 096
Cash paid to suppliers and employees		<u>(17 615 465)</u>	<u>(25 008 258)</u>
Cash flows generated from / (required by) operations	6	763 775	41 839
Finance income	5	<u>15 897</u>	<u>19 218</u>
<i>Net cash flow from / (to) operating activities</i>		<u><u>779 673</u></u>	<u><u>61 056</u></u>
<b>Net change in cash and cash equivalents</b>		779 673	61 056
<b>Cash and cash equivalents</b>			
at the beginning of the year		<u>972 741</u>	911 685
at the end of the year	3	<u><u>1 752 413</u></u>	<u><u>972 741</u></u>

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2011

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**Accounting policies**

**1 Presentation of the Annual Financial Statements**

The principal accounting policies applied in the preparation of these annual financial statements are set out below.

**1.1 Basis of preparation**

The annual financial statements of Lifeline / Childline Namibia have been prepared in accordance with the accounting policies stated below. They have been prepared under the historical cost convention, as modified by the revaluation of fixed property.

The financial statements were not prepared in accordance with International Financial Reporting Standards.

**1.2 Property, plant and equipment**

*Property acquired from own funding*

The cost of an item of land and buildings is recognised as an asset when:

- it is probable that future economic benefits associated with the item will flow to the organisation; and
- the cost of the item can be measured reliably.

Additions to land and buildings were capitalized during the year purchased.

Costs include costs incurred initially to acquire or construct an item of land and buildings and costs incurred subsequently to add to, replace part of, or service it. If a replacement cost is recognised in the carrying amount of an item of land and buildings, the carrying amount of the replaced part is derecognised.

The initial estimate of the costs of dismantling and removing the item and restoring the site on which it is located is also included in the cost of property, plant and equipment.

Land and buildings are not depreciated.

Depreciation is charged to the Income Statement as and when applicable.

Repairs and maintenance are charged to expenses during the financial period in which they are incurred. However, major renovations are capitalised and included in the carrying amount of the land and buildings when it is probable that future economic benefits in excess of the originally assessed standard of performance of the existing asset will flow to the organisation.

Where the carrying amount of land and buildings is greater than its estimated recoverable amount, it is written down immediately to its recoverable amount.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

for the year ended 31 March 2011

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**1.2 Property, plant and equipment (continued)**

Subsequent to initial measurement, property is measured at fair value, representing the open market value determined by external valuers. Fair value is based on active market prices, adjusted, if necessary, for any differences in the nature, location or condition of the specific asset.

Gains and losses on disposal of land and buildings are determined by reference to their carrying amount and are taken into account in determining operating profit.

*Assets funded by Donors*

Assets purchased during the year by donors are expensed during the year as this is in accordance with donor accounting policy.

**1.3 Trade receivables**

The entity operates on a cash basis of accounting and has no trade receivables.

**1.4 Trade payables and allowances**

The entity operates on a cash basis of accounting and has no trade payables.

**1.5 Cash and cash equivalents**

Cash and cash equivalents comprise cash on hand and demand deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value. These are initially and subsequently recorded at fair value.

**1.6 Bank overdrafts and borrowings**

Bank overdrafts and borrowings are initially measured at fair value, and are subsequently measured at amortised cost, using the effective interest rate method. Any difference between the proceeds (net of transaction costs) and the settlement or redemption of borrowings is recognised over the term of the borrowings in accordance with the organisation's accounting policy for borrowing costs.

**1.7 Revenue recognition**

Revenue comprises of donations and sales from fund raising events. Amounts received are recognised and accounted for in the financial statements on the cash basis when donations are actually received.

Interest is recognised, in profit or loss, once received.

LIFELINE / CHILDLINE NAMIBIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

for the year ended 31 March 2011

Notes to the balance sheet

2. Property, plant and equipment

	Land and buildings N\$	Total N\$
<b>2.1 31 March 2011</b>		
Opening net book amount	1 445 044	1 445 044
Revaluation	<u>3 089 461</u>	<u>3 089 461</u>
<b>Closing net book amount</b>	<u><b>4 534 505</b></u>	<u><b>4 534 505</b></u>
<b>Valuation</b>	<u><b>4 534 505</b></u>	<u><b>4 534 505</b></u>
<b>2.2 31 March 2010</b>		
Opening net book amount	<u>1 445 044</u>	<u>1 445 044</u>
Closing net book amount at cost	<u><u>1 445 044</u></u>	<u><u>1 445 044</u></u>

The value of land and buildings insured for is stated by the insurer at N\$ 4 325 000.

2.3 Land and buildings comprise of:

Erf 7223 Windhoek, at cost	1994	<b>364 467</b>	364 467
Additions	1995	<b>1 001 292</b>	1 001 292
Improvements	1996	<b>52 598</b>	52 598
Additions	2008	<b>26 687</b>	26 687
Revaluation	2011	<b>3 089 461</b>	--
		<u><b>4 534 505</b></u>	<u><u>1 445 044</u></u>

Buildings comprise of Erf nr 7223 (portion of Erf 487), Title deed nr T5767/1994 situated in Windhoek, Bismarck Street.

The building has been revalued during the year by Pierewiet Wilders valuers. He is an independent valuator who obtained his National Diploma in property valuation at UNISA.

The property was valued as a commercial property by using the income capitalization method. The method involves the determining of the net income of the property, which will be capitalized at 9.5%, a rate sought by prudent investors to determine the capitalized value of the property.

LIFELINE / CHILDLINE NAMIBIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

for the year ended 31 March 2011

	2011	2010
	N\$	N\$
<b>3. Cash and cash equivalents</b>		
<b>Bank balances</b>		
Nedbank - No. 1 Lifeline account	32 495	18 824
Nedbank - Diamond bonus account	462 742	474 319
Nedbank - Engenderhealth account	216 148	33 869
Nedbank - National and Windhoek Centre accounts	389 590	47 359
Nedbank - Brot Für Die Welt	184 961	--
Nedbank - North West Centre Outreach Centre BFDW account	2 491	2 928
First National Bank - Intrahealth account 62057963376	101 549	184 543
First National Bank - No 2 Lifeline account	( 509)	--
First National Bank - Rundu / Kavango Outreach Centre SMA 1 account	5	( 12 985)
First National Bank - Private Agencies Collaborating Together account	292 118	181 219
First National Bank - Kavango Regional Account - PACT account	4 639	--
First National Bank - North Central account - Intra Health	5 151	--
First National Bank - North West account - Intra Health	2 475	--
IJG Securities (Pty) Ltd	30 742	28 996
Standard Bank - Childline Schools Programme UNICEF account	27 818	483
	<u>1 752 413</u>	<u>959 556</u>
<b>Cash at hand</b>		
Petty cash - Intrahealth	--	5 932
Petty cash - Society for Family Health	--	7 254
	<u>--</u>	<u>13 185</u>
	<u>1 752 413</u>	<u>972 741</u>

LIFELINE / CHILDLINE NAMIBIA

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>4. Change in accounting policy</b>		
<p>The change in accounting policy resulted from a decision by management that the accruals basis of accounting will be disused and the cash basis of accounting applied retrospectively from the earliest period presented. Refer to accounting policy 1.2 for detail on the change in accounting policies.</p> <p>The change in accounting policy will have the following retrospective effect on the financial periods presented:</p>		
Increase (decrease) in opening retained earnings		
Kindernothilfe	--	1 017
UNICEF	--	12 413
No. 1 Lifeline account	--	60 985
Windhoek Centre	--	5 071
Society for Family Health	--	11 078
EngenderHealth	--	35 155
Capacity VCT	--	( 1 363)
Intrahealth International	--	( 28 903)
	<u>          </u>	<u>          </u>
	--	95 452
<b>5. Net finance income</b>		
Interest income on bank accounts	<u>( 15 897)</u>	<u>( 19 218)</u>
<b>6. Cash generated from operations</b>		
<p>Reconciliation of profit to cash generated from operations:</p>		
Net surplus / (deficit)	779 673	24 508
<b>Adjustments for:</b>		
Change in accounting policy	--	36 548
Net financial income	<u>( 15 897)</u>	<u>( 19 218)</u>
Cash generated from operations	<u>763 775</u>	<u>41 839</u>

## LIFELINE / CHILDLINE NAMIBIA

## KINDERNOTHILFE

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Standard Bank refund	--	( 39 365)
	<u>    </u>	<u>    </u>
	--	( 39 365)
<b>Operating expenses</b>		
Closing KNH balance donated to Lifeline	--	42 796
	<u>    </u>	<u>    </u>
	--	42 796
<b>Deficit / (surplus) for the year</b>	<u>    </u>	<u>    </u>
	--	3 431
Accumulated deficit / (surplus) at the beginning of the year	--	( 3 431)
Deficit / (surplus) for the year	<u>    </u>	<u>    </u>
	--	3 431
Accumulated deficit / (surplus) at the end of the year	<u>    </u>	<u>    </u>
	--	--

Project ended November 2009

## LIFELINE / CHILDLINE NAMIBIA

## NORTHERN CENTRAL REGION

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Other income	--	--
	<u>    </u>	<u>    </u>
	--	--
<b>Operating expenses</b>		
Bank charges	--	89
Transfer closing to Brot für die Welt main account	--	269
	<u>    </u>	<u>    </u>
	--	358
	<u>    </u>	<u>    </u>
<b>Deficit / (surplus) for the year</b>	<u>    </u>	<u>    </u>
	--	358
Accumulated deficit / (surplus) at the beginning of the year	--	( 358)
Deficit / (surplus) for the year	<u>    </u>	<u>    </u>
Accumulated deficit / (surplus) at the end of the year	<u>    </u>	<u>    </u>
	--	--

Project ended March 2010

## LIFELINE / CHILDLINE NAMIBIA

## SALARY CONTROL ACCOUNT

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Payments received from other donor accounts	<u>(10 914 185)</u>	<u>(9 285 549)</u>
	<u>(10 914 185)</u>	<u>(9 285 549)</u>
<b>Operating expenses</b>		
Bank charges	4	--
Payments made for payroll	<u>10 914 181</u>	<u>9 310 958</u>
	<u>10 914 185</u>	<u>9 310 958</u>
<b>Deficit / (surplus) for the year</b>	<u>--</u>	<u>25 409</u>
Accumulated deficit / (surplus) at the beginning of the year	--	( 25 409)
Deficit / (surplus) for the year	<u>--</u>	<u>25 409</u>
Accumulated deficit / (surplus) at the end of the year	<u>--</u>	<u>--</u>

## LIFELINE / CHILDLINE NAMIBIA

## UNICEF

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations	( 246 041)	( 217 426)
Kindemothilfe income	--	( 1 168)
Other Income	( 750)	--
	<u>( 246 791)</u>	<u>( 218 594)</u>
<b>Operating expenses</b>		
Advocacy	--	203 507
Bank charges	--	2 471
Capacity building	--	64 068
Establish and expand child helpline service	10 989	--
Increase knowledge and skill	68 429	--
Production programmes / raise awareness and promote child protection	115 698	31 028
Project support costs	23 590	--
Raise awareness and promote child protection services	750	--
	<u>219 456</u>	<u>301 074</u>
<b>(Deficit) / surplus for the year</b>	<u>( 27 335)</u>	<u>82 480</u>
Accumulated deficit / (surplus) at the beginning of the year	( 483)	( 82 810)
Change in accounting policy	--	( 153)
(Deficit) / surplus for the year	( 27 335)	82 480
Accumulated deficit / (surplus) at the end of the year	<u>( 27 818)</u>	<u>( 483)</u>
<b>Represented by:</b>		
Bank	27 818	483
	<u>27 818</u>	<u>483</u>

## LIFELINE / CHILDLINE NAMIBIA

## NO 1 LIFELINE ACCOUNT

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Corporate training	--	( 12 007)
Disposal of assets	--	( 15 000)
General donation	( 11 005)	( 42 618)
Cost contributions by donors	( 203 022)	--
Hall rental	( 2 926)	( 8 800)
Interest received - Diamond Bonus account	( 14 151)	( 17 193)
Lollipop income	--	( 191 327)
Share costing refunds	--	( 97 313)
Refund from prior year expenditure	( 51 193)	--
	<u>( 282 297)</u>	<u>( 384 257)</u>
<b>Operating expenses</b>		
Accommodation	1 380	--
Advertising	1 540	1 305
Audit fees	--	7 068
Bank charges	6 761	6 378
Board meeting expenses	24 032	29 153
Computer expenses	5 087	--
Consulting fees	13 743	3 800
Entertainment	3 097	--
Insurance	--	9 004
Lighting candle expenses	1 281	1 003
Lollipop expense	--	60 862
Miscellaneous Lifeline expenses	13 862	1 398
Motor vehicle expenses	6 904	1 648
Office consumables	22 026	24 972
Postage	210	--
Printing and stationery	40 510	--
Repairs and maintenance	4 524	7 467
Salaries	4 859	7 886
Security	23 402	20 462
SMA project closure and severance pay	25 693	--
Standard Bank fleet management (fuel)	9 133	36 317
Subscription fees	1 130	8 466
Telephone and fax	1 198	17 423
Travel	15 353	8 450
Water and electricity	54 987	29 675
VAT written off	--	27 365
	<u>280 713</u>	<u>310 103</u>
<b>Deficit / (surplus) for the year</b>	<u>( 1 585)</u>	<u>( 74 155)</u>

## LIFELINE / CHILDLINE NAMIBIA

## NO 1 LIFELINE ACCOUNT

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
Accumulated deficit / (surplus) at the beginning of the year	(1 893 683)	(1 819 529)
Revaluation surplus	(3 089 461)	--
Deficit / (surplus) for the year	<u>( 1 585)</u>	<u>( 74 155)</u>
Accumulated deficit / (surplus) at the end of the year	<u>(4 984 728)</u>	<u>(1 893 683)</u>
<b>Represented by:</b>		
Bank and cash - Diamond Bonus account	462 742	474 319
Bank and cash - No 1 Lifeline account	32 495	18 824
Bank and cash - No 2 Lifeline account	( 509)	--
Property, plant and equipment	<u>4 490 000</u>	<u>1 400 540</u>
	<u>4 984 728</u>	<u>1 893 684</u>

## LIFELINE / CHILDLINE NAMIBIA

## WINDHOEK CENTRE

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations income	--	( 20 000)
FNB Donation - Sponsorship	( 80 000)	--
General donations	( 301 287)	--
Kindernothilfe transfers in	--	( 23 854)
Lifeline/Childline branding	( 65 500)	--
Light a candle income	( 5 068)	--
Lollipops income	( 111 158)	--
Rental received	( 12 500)	( 7 100)
Training income	( 288 195)	( 69 972)
US Embassy income	( 130 549)	--
	<u>( 994 257)</u>	<u>( 120 926)</u>
<b>Operating expenses</b>		
Audit fees	598	--
Bank charges	3 516	622
Board meeting expenses	3 048	--
Consultants / performers	31 763	--
LLSA membership fees	6 782	--
Outreach services	--	7 147
Other expenses	--	5 071
Printing	7 606	--
Lollipop expenses	46 524	79 775
Repairs and maintenance	21 436	7 730
Salaries	36 094	--
Staff loans expensed	--	3 000
Security	3 680	--
Training expenses	468 820	--
Travel	4 032	1 493
US Embassy expenses	18 129	--
	<u>652 027</u>	<u>104 837</u>
<b>Deficit / (surplus) for the year</b>	<u>( 342 230)</u>	<u>( 16 089)</u>

## LIFELINE / CHILDLINE NAMIBIA

## WINDHOEK CENTRE

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
Accumulated deficit / (surplus) at the beginning of the year	( 80 114)	( 64 025)
Deficit / (surplus) for the year	<u>( 342 230)</u>	<u>( 16 089)</u>
Accumulated deficit / (surplus) at the end of the year	<u><u>( 422 344)</u></u>	<u><u>( 80 114)</u></u>
<b>Represented by:</b>		
Bank	389 590	47 359
Fixed assets acquired	<u>32 755</u>	<u>32 755</u>
	<u><u>422 344</u></u>	<u><u>80 114</u></u>

## LIFELINE / CHILDLINE NAMIBIA

## SOCIETY FOR FAMILY HEALTH

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donation income	( 26 911)	( 115 413)
Refund for prior year expenses from other donors	( 5 146)	--
Retained income from previous years	( 17 814)	--
	<u>( 49 871)</u>	<u>( 115 413)</u>
<b>Operating expenses</b>		
Administrative support	933	9 295
Bank charges	998	1 010
Field support	--	18 689
Telephone	7 628	18 435
Tusano coordinator	34 576	98 075
Funds transferred to No 2 Lifeline account	--	--
	<u>44 135</u>	<u>145 505</u>
<b>Deficit / (surplus) for the year</b>	<u>( 5 735)</u>	<u>30 092</u>
Accumulated deficit / (surplus) at the beginning of the year	5 731	( 24 361)
Deficit / (surplus) for the year	( 5 735)	30 092
Accumulated deficit / (surplus) at the end of the year	<u>( 5)</u>	<u>5 731</u>
<b>Represented by:</b>		
Bank	5	( 12 985)
Cash	--	7 254
	<u>5</u>	<u>( 5 731)</u>

Project ended December 2010

## LIFELINE / CHILDLINE NAMIBIA

## BROT FÜR DIE WELT

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Fund obtained	( 355 000)	( 275 000)
Interest received	--	( 755)
Cost recoveries	( 142 304)	--
Transfer from North Central Region account	--	( 269)
	<u>( 497 304)</u>	<u>( 276 023)</u>
<b>Operating expenses</b>		
Audit fees	1 825	4 431
Bank charges	4 376	2 694
Computer expenses	--	2 437
Counselling	9 098	8 395
Insurance	4 826	14 108
Networking / partnership programmes	336	13 845
Pension / medical aid	13 551	31 038
Repairs and maintenance	33 869	--
Salaries	130 250	171 281
Telephone and internet	51 871	22 771
Travel	--	2 923
Teens Against Drugs and Alcohol (TADA)	14 436	--
Volunteers costs	48 342	--
	<u>312 780</u>	<u>273 923</u>
<b>Deficit / (surplus) for the year</b>	<u>( 184 524)</u>	<u>( 2 100)</u>
Accumulated deficit / (surplus) at the beginning of the year	( 14 678)	( 12 578)
Deficit / (surplus) for the year	<u>( 184 524)</u>	<u>( 2 100)</u>
Accumulated deficit / (surplus) at the end of the year	<u>( 199 202)</u>	<u>( 14 678)</u>
<b>Represented by:</b>		
Bank	187 452	2 928
Fixed assets acquired	11 750	11 750
	<u>199 202</u>	<u>14 678</u>

## LIFELINE / CHILDLINE NAMIBIA

## ENGENDER HEALTH

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations received	(1 259 541)	(1 221 200)
Prior year refunds received	(43 112)	--
	<u>(1 302 653)</u>	<u>(1 221 200)</u>
<b>Operating expenses</b>		
Accommodation and meals	108 479	98 025
Additional trainer costs	9 125	--
Audit fees	1 582	--
Bank charges	1 167	1 716
Catering	--	12 594
Consulting fees	--	23 632
Exchange rate differences	10 498	--
Insurance	5 603	--
Materials for training	7 385	--
Meeting costs	--	5 139
Office expenses	62 888	72 435
Printing and stationery	--	138 314
Prison project paid	--	24 019
Reimbursement for business use of private vehicle	200	--
Salaries	817 485	669 673
Staff development	2 410	--
Staff per diem	6 357	--
Support services	9 359	55 038
Telephone and other communication costs	21 917	24 114
Training Venue	5 138	--
Transport and fuel	26 782	--
Travel expenses	--	79 613
Venue costs	--	1 764
Use of Windhoek fleet	24 000	--
Workshop	--	120 415
	<u>1 120 374</u>	<u>1 326 491</u>
<b>Deficit / (surplus) for the year</b>	<u>(182 279)</u>	<u>105 291</u>
Accumulated deficit / (surplus) at the beginning of the year	(33 869)	(139 160)
Deficit / (surplus) for the year	(182 279)	105 291
Accumulated deficit / (surplus) at the end of the year	<u>(216 148)</u>	<u>(33 869)</u>
<b>Represented by:</b>		
Bank	216 148	33 869
	<u>216 148</u>	<u>33 869</u>

## LIFELINE / CHILDLINE NAMIBIA

## INTRAHEALTH

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations received	(10 660 653)	(10 567 568)
Other income	--	( 2 555)
VAT refund income	( 134 297)	--
	<u>(10 794 951)</u>	<u>(10 570 123)</u>
<b>Operating expenses</b>		
Advertising costs	9 592	10 259
Advances expensed	3 871	--
Audit fees	80 958	80 581
Bank charges	30 926	24 221
Childline schools programme	104 214	212 194
Special Training FBO/NGO (VCT ART PMTCT)	203 223	20 371
Educational materials	9 093	4 196
Foreign staff expenses	1 046	--
Insurance	153 351	103 071
Other overheads	22 803	28 175
Printing and stationery	303 786	330 078
Publicity campaigns	12 801	26 330
Radio programme production costs	57 139	114 824
Rent and utilities	585 186	464 976
Repairs and maintenance	161 111	441 715
Salaries	7 401 130	6 998 219
Security costs	83 562	74 008
Supervisory visits - accommodation and per diems	36 393	50 214
Telephone expenses	497 939	303 704
Training	184 767	168 983
Travel expenses	328 555	80 707
Volunteer expenses	446 678	452 492
Workshops	158 126	611 797
	<u>10 876 251</u>	<u>10 601 111</u>
<b>Deficit / (surplus) for the year</b>	<u>81 300</u>	<u>30 988</u>

LIFELINE / CHILDLINE NAMIBIA

INTRAHEALTH

INCOME STATEMENT

for the year ended 31 March 2011

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Accumulated deficit / (surplus) at the beginning of the year	( 190 475)	( 185 067)
Change in accounting policy	- -	( 36 395)
Deficit / (surplus) for the year	<u>81 300</u>	<u>30 988</u>
Accumulated deficit / (surplus) at the end of the year	<u>( 109 174)</u>	<u>( 190 475)</u>
<b>Represented by:</b>		
Bank	109 174	184 543
Cash	- -	5 932
	<u>109 174</u>	<u>190 475</u>

**LIFELINE / CHILDLINE NAMIBIA**  
**PRIVATE AGENCIES COLLABORATING TOGETHER**

**INCOME STATEMENT**

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations received	(4 223 367)	(2 862 757)
Prior period income received	( 2 649)	--
	<u>(4 226 016)</u>	<u>(2 862 757)</u>
<b>Operating expenses</b>		
Accommodation costs	87 691	43 896
Assets expensed during the year	3 136	677 223
Audit fees	18 639	--
Advertising	2 160	--
Advance expensed	540	--
Bank charges	24 803	12 441
Consultants	98 084	26 500
Deposit expensed	--	31 000
Insurance	42 622	46 399
Office supplies	44 885	58 185
Printing and stationery	14 567	2 817
Rehoboth office maintenance expenses	--	2 649
Recruitment	1 044	11 805
Rent expense	289 059	100 127
Repairs and maintenance	47 743	27 264
Salaries	2 697 284	1 357 301
Security costs	24 093	6 562
Staff development	84 312	--
Postage	2 137	--
Project start-up costs	--	10 819
Telephone expenses	196 428	14 400
Training	270 981	100 680
Travel expenses	108 242	22 567
Water and electricity	28 122	11 353
VAT written off	23 907	117 550
	<u>4 110 478</u>	<u>2 681 539</u>
<b>Deficit / (surplus) for the year</b>	<u>( 115 538)</u>	<u>( 181 219)</u>
Accumulated deficit / (surplus) at the beginning of the year	( 181 219)	--
Deficit / (surplus) for the year	( 115 538)	( 181 219)
Accumulated deficit / (surplus) at the end of the year	<u>( 296 756)</u>	<u>( 181 219)</u>
<b>Represented by:</b>		
Cash and bank	296 756	181 219
	<u>296 756</u>	<u>181 219</u>

## LIFELINE / CHILDLINE NAMIBIA

## IJG SECURITIES (PTY) LTD

## INCOME STATEMENT

for the year ended 31 March 2011

	2011 N\$	2010 N\$
<b>Funds received</b>		
Donations received	--	( 27 725)
Interest received	<u>( 1 747)</u>	<u>( 1 270)</u>
<b>Deficit / (surplus) for the year</b>	<u><u>( 1 747)</u></u>	<u><u>( 28 996)</u></u>
Accumulated deficit / (surplus) at the beginning of the year	( 28 996)	--
Deficit / (surplus) for the year	<u>( 1 747)</u>	<u>( 28 996)</u>
Accumulated deficit / (surplus) at the end of the year	<u><u>( 30 742)</u></u>	<u><u>( 28 996)</u></u>
<b>Represented by:</b>		
Cash and bank	<u>30 742</u>	<u>28 996</u>
	<u><u>30 742</u></u>	<u><u>28 996</u></u>

# LifeLine/ChildLine Namibia

Counselling Hours Mon-Sun 08:00 - 22:00

Crisis Counselling Line (061) 23 22 21 SMS 081 140 0222

ChildHelpLine Namibia:  
phone 116 tollfree to prevent or report abuse

Windhoek Centre  
Tel: +264 61 226 889 Fax: +264 61 226 894  
Email: [janes@lifeline.org.na](mailto:janes@lifeline.org.na)

PO Box 5477 Windhoek, Namibia, 9000  
45 Bismarck Street Windhoek, Namibia

Director: Jane Shityuwete [janes@lifeline.org.na](mailto:janes@lifeline.org.na)  
Board Chairperson: Webster Gonzo [wgonzo@iway.na](mailto:wgonzo@iway.na)

